

2020 Omelet Breakfast Post Event Evaluation

1. WHAT WENT WELL?

- Food delicious
- We made a lot of money and people were well satisfied with the food
- Positive attitude by all volunteers, Set-up went well – tables & place settings, ability to respond to large demand on short notice,
- The advertisement. We had a lot of people.
- Only went because of Sara
- Variety of delicious food! Good value for the money. Friendly servers and staff. I am glad I didn't forget about it like I have in recent years since it was on the Ridge Manor Facebook Group.
- Food was great, everyone was friendly.
- We all worked as a team.
- 1. Number of people who showed up.
- 2. Front line of volunteers who did the cooking seemed to work well.

2. WHAT WENT NOT SO WELL?

- Fire – Need small fire extinguisher
- Running out of food
- Repair or get a new cooker re: The fire
- Hot water is a problem
- Clean up was a _____ problem
- Problems with coffee station – See John Woolcock.
- Pulling supplies out of back rooms was not well coordinated.
- We give away too much stuff. It's over whelming. Take away the biscuits/ gravy and bacon. We already have a starch with the pancakes we already serve two kinds of meat.
It's 30 years later. Raise the price a buck or 2.
- I fond everything delightful
- Would haved loved real butter
- Getting chair people ahead of time. Always helps when working as a team
- People to help with the dishes at the end.
- Making sure that the helpers are there to help in the morning when we open up. Not come in when they want.
- Making sure we have a replacement for our area that we are working so we can get some breakfast. Some of us were not able to do that.
- 1. Not enough groceries - - bad numbers and estimates
- 2. Lack of organization - volunteers did not seem to know their duties resulting in too many picking up dirty dishes and getting in each others way, and not enough to help with the clean up.
- 3. Lack of leadership in what and how the clean-up should go.

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3. HOW WAS IT EFFECTIVE/SUCCESSFUL?

- Good Income
- Amount of money raised
- Financially successful, however we still do not have a handle on the amount of supplies necessary to stage the event
- Crew stepped up and handled double volume.
- The businesses made it successful. It's nice your volunteers were there that morning and that Friday night, but without those businesses you would have been spending a few hundred dollars again. Thank God roger/ post 101 knew me from karaoke and they stepped up. We should definitely patrol ridge manor parking lots.
- Sara was wonderful
- It seemed like there were more people this year, maybe because of the advertising. Good, delicious food that I probably can buy and cook for that price at my home.
- Met others.
- I think it was successful. We all worked together to get the job done.

4. WHAT SHOULD WE CHANGE FOR THE NEXT ONE WE HOLD?

- Money (Cash control)
- Complete Accounting of food before breakfast
- We need an organized Clean-up Committee. It was non-existent. It is also apparent we do not have enough HOT Water to meet our needs in the kitchen on that day.
- We need to be more PATIENT with new members. They want to help but don't know all the specifics of their responsibilities.
- Organize Crime Watch storage shelves – Nominate: Bob Morrow
- Establish Quartermaster team – 2 persons to distribute supplies out of back rooms and stow away supplies at the end.
- Less food, a dollar or two more.
- Can't think of anything
- Have real butter
- Making sure we have chair people for the area's that are being covered.
- Raising the price of the breakfast. We could make more money if we do this.
- 1. Announce one leader who then becomes the liaison and responsible person for the committees working
- 2. Let that leader conduct the pre-breakfast meeting so volunteers know who is in charge of the event
- 3. This is an "Omelet" breakfast. It is nice that we have additional offerings, but we offer too much!! There is ham in the omelets...one additional meat is sufficient; the patties are good for the biscuits and gravy; we don't need the links.

4. WHAT SHOULD WE CHANGE FOR THE NEXT ONE WE HOLD? (Cont.)

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- We certainly don't need the pancakes. Does it make a difference as to what's been done in the past? Times and costs change, and all restaurants make these kinds of changes.
- 4. Finally, we need to UP THE PRICE by at least ONE DOLLAR! There is nowhere in Florida that one can get that kind of breakfast for \$5...even \$6!!! A cup of coffee these days costs over \$2!!!
- 5. Volunteers need to sign up in advance for their duties and then perform what they are signed up for, thus omitting duplication of effort.

5. NOTES ON PARTICULAR SUBJECTS OR TOPICS WE WANT & NEED TO REMEMBER?

- Need single tickets for breakfast
- Need cash box available
- Assignments need to be clear, we had duplications and omissions of certain duties.
- Sara is wonderful
- Keeping good records of the items that we need so the person getting the items can get a true count and the breakfast will go smoother and we will not run out of food.

6. DID WE HAVE ENOUGH VOLUNTEERS FOR IT?

- Yes
- Other than the clean up crew, I believe we had enough volunteers.
- Yes
- Yes
- It seemed like it
- I thought so but you would know how stretched you felt.
- Yes, except for the dishes at the end. Need to make sure that people don't just leave.
- Yes, but we need be delegation of duties

7. HOW CAN WE MAKE IT MORE SUCCESSFUL?

- Raise price to at least \$6.00
- Have info cards on how to join
- Be more specific with responsibilities, particularly with new members.
- There should NEVER be any yelling. We are all volunteers and do not have to be here.
- Organize back room.

7. HOW CAN WE MAKE IT MORE SUCCESSFUL? (Cont.)

- Do not allow self-service on coffee table, have a team. Members dispensing coffee and all liquids.

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- Have a dedicated dishwashing team. Cooks should not have to wash dishes. (Cooks put in 8hour day)
- Cost of the breakfast needs to be raised. Too cheap.
- See my ideas above.
- We also need more and better advertisement. I didn't even see our banners outside. . . what happened to them?